Getting Help Video Transcript

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Getting Help

Slide 2
We've all been there. You have a research assignment that requires you to use five scholarly sources that aren't from the Internet, and all these questions keep going through your head. Why can’t I use Google? What’s a credible source? What does peer-reviewed mean? How do I cite in MLA? How do I find a topic? Where do I start? By asking a librarian, of course!

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Too often, students have this image of librarians as the keepers of the quiet, the stern ones who have a shush at the ready. Nothing could be further from the truth.

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Your Fullerton College librarians are approachable, knowledgeable, and just plain fun. Ask Buzzy! And we love to answer questions, so bring them on. We can help you with everything from idea generation to narrowing a topic to conducting research to citing correctly. We are full-service resources, so please take advantage of us as tools to ensure your success. Let’s take a look at the website and see how to get help from a librarian.

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Start on the Fullerton College Library homepage. Select the “Research” tab to access the “Ask a Librarian” option from the dropdown menu. Getting in touch with us is easy. You can come see us in the library at the Reference desk on the first floor, call us at (714) 732-5694, email us, or use the Chat Reference service. With so many ways to contact us, there’s sure to be one that fits your needs. Sometimes, you have a deeper need. If you require more in-depth, one-on-one assistance, you can also Book a Librarian.

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We work with individual students all the time. It’s one of the best parts of being a librarian, so please don’t hesitate to schedule an appointment. You can access the “Book a Librarian” information and request form from the library homepage. Select the “Research” tab to access the “Book a Librarian” option from the dropdown menu. Complete the fields that are marked with an asterisk and select the “I’m not a robot” option near the bottom of the page before selecting “Submit.” You’ll receive an email confirmation with your scheduled date and time. It’s that easy.

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Now that you know how simple it is to get help, please reach out. Remember, your Fullerton College librarians are just waiting to make your next research assignment a success. See you soon.